

Mechanic in refrigeration, air conditioning and ventilation

PROFILE

- Refrigeration, air conditioning and ventilation: **7 years of experience**
- Customer advice and orientation: **4 years of experience**
- Academic level: **Bachelor's degree**
- Complementary training: **In-house training in the B to B and B to C client advisor business at LMT GROUP AXESS (ACTES language)**
- Mastery of tools and computer software: **Microsoft Office packages, AUTOCAD, VRV_XPRESS, INSTALLATION_CONCEPTOR, AIRGIFEU, SCHEMAPLIC, AUTOFLUID, CRM, HERMES, FICHELOAD, SUPERVISION.NET**
- Knowledge of languages: **fluency in FRENCH and ENGLISH functional**
- Personal qualities: **Dynamic, organized, punctual, perseverant and honest**

SKILLS

- Assistance, information and advice on customer orientations and choices
- Satisfy, retain and retain customer retention
- Creation, development and assembly of refrigeration, air conditioning and ventilation projects
- Installation, maintenance and troubleshooting of refrigeration, freezing and air-conditioning apparatus
- Passage and installation of air conditioning ducts and condensate drain
- Preventive and curative maintenance of ventilation and air conditioning units

PROFESSIONAL EXPERIENCES

Refrigeration and air conditioning technician 2013 – Today

AFRILUX S.A (Yaounde, Cameroon)

Role: Project development, installation, preventive and curative maintenance of refrigeration, air conditioning and ventilation units

- Design and implementation of refrigeration, air conditioning and ventilation projects
- Weekly, Monthly and Quarterly Planning of Cold, Air Conditioning and Ventilation Work
- Realize the installation of air conditioners or air conditioning units of Windows type, split, multi-Split, cabinet and central
- Carry out the assembly and installation of air conditioning ducts, refrigerating and electric connections
- Predict and install piping and drainage systems in buildings
- Design and realize the installation of refrigeration units for positive and negative cold room
- Curative and preventive maintenance of centralized air conditioning units, sheathed and VRV
- Assembly of maintenance offers, public or private market. Follow-up of pro-forma and invoices

Main Achievements

- Design and installation of air conditioning units - ventilation of twenty-two (22) buildings
- Implementation of an adapted air conditioning and ventilation system for banks and open client areas
- Implementation of a model of adequate drainage system for building
- Development of a technical monitoring mechanism for customers in refrigeration, freezing and household appliances
- Repair of air conditioning systems and units - ventilation of thirty (30) buildings under repair

Telephone advisor

2008 – 2013

LMT GROUP AXESS S.A (Yaounde, Cameroon)

- Role: Customer Management Mobile Operator Orange Cameroon*
- Inform and advise Orange Cameroon customers about offers and services
 - Assist and provide after-sales service by telephone (handling and use of equipment)
 - Register and process complaints by providing adequate solutions
 - Satisfy, retain and retain customer retention
- Main Achievements**
- Attaining the first levels of ten thousand satisfied customers per month
 - Obtaining a vast client portfolio in the north of Cameroon

Refrigeration and air conditioning technician

2010 - 2011

AUCHANGE REFRIGERATION (Yaounde, Cameroon)

- Role: Preventive and curative maintenance of refrigeration, freezing and air conditioning*
- Installation of Windows, Split system and Multi-split air conditioning systems
 - Maintenance, troubleshooting cold rooms, refrigerators and freezers type NO FRUST
 - Maintenance and repair of ice cream machines, refrigerated showcase and refrigerated cabinet
- Main Achievements**
- Design and assembly of a cold room with positive temperature

TRAINING

- Professional license in Automatism and industrial computing
- 2011 – 2012
- At the SIANTOU Higher Institute, Yaoundé (Cameroon)
- Brevet of Technician Superior (BTS) option Cold and air conditioning
- 2006 - 2008
- At the SIANTOU Higher Institute, Yaoundé (Cameroon)
- Baccalaureate F5 cold and air conditioning
- 2005 - 2006
- NKOLBISSON technical high school
- Further education:**
- Academic intern at GCI (General of Industrial Companies) _ August - October 2007
 - Professional Intern at AUCHANGE REFRIGERATION _ June - December 2010

SOCIAL ENGAGEMENT

- 2006-2008**_President of the students' club in refrigeration and air conditioning at SIANTOU Higher Institute
- 2012** - Today _ Member of the CACEB (club of former students of CETIC of Bertoua) _ Donation to the college of technical education less equipped in workshop of practice.
- Hobbies: Music, Travel, Sport