

Tyson Novak

Calgary, AB
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Experienced professional seeking to fill a heavy equipment technician position.

Work Experience

Field Service Technician

Vermeer Canada Inc - Calgary, AB
October 2018 to July 2019

- participate in all safety meetings, offer suggestions to improve safety
- greet customers, record symptoms and requested repairs
- inspect equipment for additional repairs or maintenance requirements
- check service history to ensure all maintenance items and recalls up to date
- repair equipment in a safe and timely manner, often using specialty tools like danfoss data links, cummins insite, John Deere service manager and cat et
- build work orders and track maintenance history using EBS
- respond to field calls, plan emergency repairs and guide customers through simple diagnostic procedures
- install IKO (recall) kits when available
- find required part numbers and order parts, source from outside providers if necessary
- keep a clean and organized shop area and service truck

Heavy Equipment Technician

Keller Canada Services, Ltd. - Calgary, AB
August 2010 to October 2018

- Fill out all required safety documentation for myself and the shop area including pre-job safety instruction, field level risk assessment, hot work permits and more
- Perform scheduled maintenance according to manufacturers instructions and document all work carefully using groundworks
- Repair equipment in the field in order to maximise up-time
- Determine the most cost effective source for parts and place orders
- Contact manufacturers regarding complicated malfunctions and work with representatives to find solutions

Swamper/Labourer/Operator

Keller Canada Services, Ltd.(then NACG) - Calgary, AB
August 2005 to August 2010

- Provided eyes and hands on the ground for operator of piling equipment.
- Operated skidsteers and loaders to remove tailings, move tools and materials, etc.
- Repeatedly requested for my knowledge of the process and ability to stay on top of situations
- 5 years in the field with no serious incidents

Education

Journeyman/Red Seal in Heavy Equipment Technician

Southern Alberta Institute of Technology - Calgary, AB

August 2010 to November 2014

High school diploma

Henry Wise Wood High School - Calgary, AB

September 2002 to July 2005

Skills

Groundworks maintenance program (4 years), Sitedocs safety documentation (2 years), EBS business tracking program (1 year), Microsoft Office (10+ years), android (10+ years), iOS (10+ years), Windows (10+ years)

Certifications/Licences

First Aid & CPR Level C

February 2018 to February 2021

Fall Protection

August 2017 to August 2020

Hoisting and Rigging

February 2017 to February 2020

Heavy equipment technician

September 2015 to Present

CVIP license

August 2019 to August 2024

Licensed in Alberta to inspect commercial bus, light truck, trailer, truck, school bus