

Brendon Flowers

Windsor, ON
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10 plus years of customer service experience. Demonstrated track record of managing multiple projects and providing quality, on-time deliverables. Extensive knowledge of retail operations, customer relations, and facilities management. Highly proficient with all Microsoft windows applications.

Work Experience

Delivery Driver

Ashley Furniture HomeStore - Windsor, ON
June 2018 to Present

1. Conduct inspections of vehicle before departing to deliver goods
2. Pack and load products onto trucks according to company's specifications
3. Deliver orders to customers on assigned routes
4. Maintain ongoing communication with route dispatcher
5. Unload goods as per client specifications
6. Review deliveries with customers to ensure products meet their needs
7. Obtain delivery confirmations from each customer

Therapeutic Foster Parent

Unison Treatment Homes for Youths - Windsor, ON
June 2016 to Present

Assisting in raising youth with severe mental, emotional, or behavioral health needs. This includes medically fragile or developmentally delayed youth whose physical and emotional health needs require more intensive clinical and medical intervention than can be accommodated in traditional foster care.

Part Time Key Holder

Collins Formal Wear - Windsor, ON
February 2018 to June 2018

Sell merchandise; Resolve problems that arise, such as customer complaints and supply shortages
Transportation/Travel Information
Own transportation Work Conditions and Physical Capabilities.

Customer Service Associate

Lowes Home Improvement
2013 to 2013

Providing customers with information on fashion as well as rough electrical equipment, as well as stocking and cleaning the electrical department.

Seasonal Skate Guard

magic ice usa - Detroit, MI

2012 to 2013

Assisting customers in ice skate rental as well as enforcing the rules of the ice rink. various products. Consistently provided excellent, informed customer service and maintained strong reliable work ethic.

Customer Service Representative

Uhaul Int - Southfield, MI

2011 to 2013

Cleaning and parking rental equipment as well as conducting rental contracts for customers.

Education

Wayne County Community College - Detroit, MI

2012 to 2013

Skills

Social Media Marketing (2 years), Cash Handling (10+ years), Customer Service (10+ years), Microsoft Office (7 years)

Additional Information

SKILLS

- Office Management
- Oral Communication
- Public Relations