

Shaughnessy Neal

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Victoria, BC, 778-977-7518

TECHNICAL WRITER / SCIENTIFIC WRITER / CONTENT WRITER

Re: Assistant Building Manager Position Bosa Properties; c/o Red Seal Recruiting Solutions Ltd.

My career trajectory has always inclined me to work in an office environment, but I have been renovating homes and working informally at odd jobs since I was a child. I can competently operate almost any tool or machine, whether electrical, mechanical, or pneumatic. I can mix and apply cement, grout, stucco, spackle, caulking, etc., and competently cut tile, wood, metal, or drywall with the appropriate saw or blade.

I can install bricks, roofing shingles, flashing, soffits, and siding, build a shed or a deck, fell and buck a tree, and troubleshoot small engines and mechanical, electrical, and pneumatic systems. I can clean gutters, use a powerwasher or a wood chipper, install fence posts and wire fencing, rebuild a floor, a wall, or a staircase. I can install a toilet, a tub, a shower faucet, a hand railing, a carpet, a doorknob, a window, wainscoting, wallpaper, a skylight, a ceiling fan, a light fixture, or a drywall or pine ceiling.

I can haul drywall and other building materials, paint or lacquer metal, wood, or asphalt, and replace a carburetor, a rear differential, a transmission, a torque converter, or an engine. I can reliably operate a router and an auger, and install PV or Pex plumbing, reupholster furniture, and drive a tractor or a caterpillar. I can dig ditches, install irrigation equipment, operate a wood lathe, read an electrical or mechanical/pneumatic schematic, troubleshoot hardware or software, and solder a circuit board.

I've worked on a farm and in two sawmills, and I've performed maintenance and restoration duties at a motor hotel, and contracted as a general labourer for a property management company. In short, although my career, to date, has involved writing technical manuals, marketing collateral, and scientific articles, I am competent at tradecraft, and at any sort of specialized work that doesn't involve electrical expertise.

I can no longer find work in my field of professional expertise without relocating to the Lower Mainland. I can easily upgrade to bring my WHMIS and First Aid certification up to date, and I have never had a criminal record. I hold a valid Class 5 license and I own a reliable insured vehicle.

In short, I understand what's involved in residential property management, and I have the computer savvy and administrative experience to ensure that I would function competently in the role of an Assistant Building Manager. I would prefer to consider the position to be a stepping stone to a more responsible position, and I envision performing as an Assistant Building Manager at Bosa Properties until such time as my competence in tradecraft is rewarded by a promotion to Building Manager, a position for which I am provisionally well suited, due to my competence at dealing with trades professionals and my management experience.

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TECHNICAL WRITER / SCIENTIFIC WRITER / CONTENT WRITER

- I am gifted at informational interviews, research, metadata concatenation, preparing and analyzing technical specification and schematics, and distilling disparate data sources into succinct and coherent product support documentation in an advanced application engineering environment.
 - I am accustomed to a high level of self-direction and accountability in a collaborative work environment, adapting quickly to de novo orthography/terminology, technologies, processes, and systems.
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EMPLOYMENT HISTORY:

SCIENTIFIC WRITER

I wrote hundreds of scientific articles about the implications of evolutionary psychology upon human populations.

Sept 2013 – Jan 2019 Staunch Enterprises, Victoria

Staunch Enterprises, now defunct, was an unregistered sole proprietorship.

Main Roles:

- I concatenated disparate data sets into consilient interdisciplinary normological networks. I demonstrated that animal behavioural paradigms are contingent upon the ramifications of thermodynamics (enthalpy/entropy), as well as upon the inverse square law of value, as exhibited through natural and abiogenic selection (viz. cold winters theory), citing as supporting evidence ethological data sets from approximately a hundred cladoforms.
 - I conducted research into, inter alia, DNA regulatory elements, protein-coding RNA transcription factors, linkage dis/equilibrium, allometry, morphometry, ontogeny, ethology, embryogeny, phylogeny, non-Mendelian inheritance (epigenetics, microchimerism, etc.), heterochrony, heterotopy, physical anthropology, sexual monomaturism/bimaturism, aromatization, histocompatibility, myelination, synaptogeny, and endocrinology.
 - I studied evolved co/parasitism as an emergent property of r/K selection theory, with a focus on casuistry qua behavioural paresthesia. Perforce, my work assisted in the ascertainment of the genealogy of K-selection (prosociality/heterophily/universalizable ethics) and r-selection (antisociality/homophily/situational ethics), and to parameterize the origination of polyclinal vicariance cum antagonistic cladoformation (speciation).
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TECHNICAL WRITER / PUBLICATIONS DEPARTMENT MANAGER

I was responsible for planning and effecting the daily activities of two technical writing departments for three related companies in Delta and Richmond, and for overseeing the integration of departmental business systems, style guides, and grammatical/terminological consistency after Wexxar acquired a Richmond-based competitor.

Aug 2007 – Feb 2011 Wexxar Packaging Inc. (a division of Pro Mach, Inc.), Delta

Wexxar is a business group that engineers and constructs user-programmable machines that use pneumatic and mechanical devices to fold, line, fill, and seal corrugated containers on automated integrated assembly lines.

Main Roles:

- I trained, and delegated work to, a staff of three, establishing permissible documentation norms and standard operational practices, producing relevant data (technical bulletins, etc.) for both internal departmental consumption and client-facing publication (curricula, technical manuals, service manuals, white papers, risk assessment documentation, schematics (electrical, mechanical, pneumatic, etc.), specification sheets, marketing collateral, online resources, etc.).
- I interviewed engineering personnel, machine assemblers, service technicians, original export manufacturer representatives, and other subject matter experts in order to discern information requirements of clients.

- I authored and edited customized product manuals, including the full product development cycle, from prototype inception through product obsolescence, including documentation of GUI and firmware upgrades.
- I standardized style guide format, and introduced detailed human-machine interface/graphic user interface controls instructions and standardized graphic-intensive cautionary and operational product marking regimen.
- I orchestrated machine operational and instructional videography and editorial processing, including scripting, choreography, and the generation, incorporation, and formatting of tables and 3D graphic presentations.
- I engaged in instructional design and field-training exercises in order to demonstrate prototype systems, to train machine operators and maintenance personnel, and to receive feedback from service personnel.

INTERACTIVE MEDIA WRITER

Initially hired as a contract technical editor, I was rapidly promoted, and granted commensurate responsibility for marketing collateral, website content, database content, and research into Canadian e-commerce legislation.

Mar 2007 – Aug 2007 Settec Technology Canada Inc., Surrey

Settec, now defunct, was a start-up e-commerce company, a division of a large overseas company.

Main Roles:

- I established and maintained merchant contracts between Settec and online vendors.
 - I researched and articulated legal protocols for legal disclaimers and Canadian business contracts.
 - I established e-commerce business model in consultation with management.
 - I designed and populated marketing collateral and product/software support documentation.
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MARKETING MANAGER

I drafted marketing and technical documentation in support of products that were fabricated by Always “On” and Thomas&Betts (under license). Responsibilities focused on technical writing and graphic design.

May 2005 – Aug 2006 Always “On” Uninterruptible Power Supply Systems, Kelowna

Always “On” is a company that engineers and assembles UPS systems, from emergency hospital backup batteries and military-grade solid-state electronics to power conditioning products for consumer electronics.

Main Roles:

- I interviewed engineers, machine assemblers, service technicians, subject matter experts, and original export manufacturer representatives in order to ascertain information requirements of clients and partners.
 - I developed and maintained user manuals for Thomas&Betts emergency lighting systems and for Always “On” UPS systems, power conditioning products, direct current inverters, and battery backup systems.
 - I prepared advertisements and corresponded with magazine publishers and pertinent industry journal representatives.
 - I improved upon graphic user interface documentation for machines that were equipped with human-machine interfaces.
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TECHNICAL ENVIRONMENT:

Adobe Photoshop (CS2, etc.), CorelDraw X6/10/9, GIMP, AutoCAD2000, HMI/GUI software, data migration (databases, spreadsheets; CSV, TSV, etc.), Powerpoint, MovieMaker, Outlook, FTP	8+ Years
Adobe Illustrator CS2, proprietary MRP/ERP systems (Manfact/Syteline), CRM software, MCAD, AutoCAD2004, SolidWorks 9/8/7 (incl. instruction), eDrawings, Visio, VPN	4-6 Years

EDUCATION:

2000 – 2001 BCIT: Forum for International Trade Training

1995 – 1999 UBC: Bachelor of Arts in International Relations