

PARISA JAMAL - CV

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Cross-sectoral experiences in software product management, corporate finance, supply chain management and teaching. Recent work experiences entail bridging communication gaps between developers and customers/end-users to execute a Glassdoor-like platform for ready-made garment factory workers in emerging markets that will enhance transparency in the supply chain.

In addition, I have experience in sales and marketing, technical and analytical research. I am passionate about utilizing my skillset in the social services sector with a clear mission to serve the greater community, as evident through my previous experience at LaborVoices, consulting with USAID and teaching at an elementary school.

Education

Department of Electrical Engineering, University of Malaya, Kuala Lumpur, Malaysia

Bachelor of Electrical Engineering (June 2009 - January 2014)

Employment History

Technical Product Analyst, LaborVoices Inc.

(January 2015 - November 2018)

As a core team member of LaborVoices' Bangladesh country office, I have led development of the front end of the dashboard product, focusing on scale-up through multiple product development activities:

- Software dashboard development, implementation and technical support provision for all ongoing global projects across USA, Mexico, Bangladesh, and Turkey;
- Technical contribution to sales and business development to extend system capabilities and manage continuous product development process;
- Data analysis and regular reporting of worker and user behavior insights using modern analytical tools;
- Regular liaison for customers and back-end product development team to ensure efficient product release, provide creative problem solving solutions and enable effective quality control;
- Routine system testing to ensure reliability of system operations;
- Development of socially meaningful and impactful mobile technology;
- Operational and project management tasks including budgeting, communications, stakeholder relations maintenance, human resources and hiring;
- Establishment of LaborVoices Inc's online presence through social media development and management; and
- Regular product dashboard demos for emerging clients.

Project Manager, ILEX Global Ltd.

(October 2017 - May 2018)

- Managed all aspects of daily project operations of ILEX Global's Bangladesh office pertaining to outsourcing activities for Canadian, Australian and American clients.
- Led recruitment drive, staff training and team-building activities to operationalize a fully functional call center.

Teacher, Maz International School of Malaysia

(January - June 2014)

- Taught secondary school curriculum pertaining to mathematics and sciences.
- Served as an Assistant Coordinator to guide students with special needs.

Supply Chain and Financial Intern , Chevron

(July - September 2013)

- Assisted with audit of "Annual Contract Procurement Plan" for Chevron Bangladesh.
- Obtained relevant training on supply chain compliance to assist various ongoing projects under the supervision of senior engineers.

Supply Chain Intern , British American Tobacco (BAT)

(June - September 2012)

- Contributed to the implementation of quality control systems for BAT Bangladesh.
- Conducted qualitative product analytics.
- Assisted with the BAT Annual Audit Program pertaining to supervision of BAT's products and machines.

Skills

- **Languages:** English (fluent), Bangla (native), Hindi (conversational), French (beginner), Bahasa (beginner)
- **Technical:** Microsoft Office Suite, R, C++, Matlab, MixPanel, P-Spice, PSim
- **Other:** Project Management Professional (PMP) training, United Nations volunteer (Malaysia)

References - Available on request