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Summary of Qualifications

I am a red seal automotive technician, I also have my level C welding ticket, I started working for a garage in 2001 I completed my training in 2007 and by that time i was the lead diagnostic tech. I started taking business course at cnc and completed a business certificate specializing automotive and in 2010 i started my own business called Stuart Lake Automotive Specialists LTD, I ran that until March of 2014. I then moved to Prince George and started working as a technician at Northland Dodge.

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|---------------------------------|----------------|
| - Excellent diagnostic skills | -Professional |
| - Great customer service skills | - Team leader |
| - Critical thinker | - Hard working |

Professional Experience

Kerry's Automotive Repair, Fort St James BC

2003 to 2007

Apprentice

-Attended BCIT for 6 weeks a year for 4 years,

- I worked in the shop as an apprentice while obtaining my work hours, where i learned everything from brakes to full engine and transmission overhauls.

Kerry's Automotive Repair, Fort St James BC

2007 to 2010

Shop foremen

- I managed the work load in the bays and helped out when there was a problem.
- I was the drivability and electrical diagnostic technician, where i diagnosed everything from no starts to intermittent electrical problems.
- I communicated with the customers if there were any issues the service advisers could not handle.

Stuart Lake Automotive Specialists LTD, Fort St James BC 2010 to 2014

Owner

- I opened my own business in October of 2010, my first months sales were 16000 dollars and by June of 2011 we were averaging 80000 to 100000 dollars per month in sales and had 6 employees.
- I managed a small parts department so i could keep my prices fair but still use high quality parts.
- I trained service advisers on how to properly communicate with customers so they fully understood the reasons for a recommended repair or maintenance item.
- I worked with my accountant and book keeper to ensure that the company was profitable.

Northland Dodge, Prince George BC

2014 to 2018

Automotive Technician/ Acting foreman

- Performed all types of automotive repairs
- Helped other techs when they were having problems
- liaised with customers when they had questions or there was a problem
- trained the apprentices
- I was the acting foreman when the head foreman was not there
- Level 3 Chrysler Training

BC Bolting

2018 to Present

Shop Manager/ Sales

- Organized the shop for the new location
- performed servicing and repairs on the hydraulic torque tools that came in
- handled the shipping and receiving of the rental tools
- performed sales calls on existing and new customers
- handled all quotes and invoicing on all new sales

Education

- Fort St James Secondary School- High School Diploma
- British Columbia Institute of Technology – Level C welding
- British Columbia Institute of Technology – Red seal Automotive Technician
- CNC – Business certificate
- Total Automotive Consulting and Training – Certificate in Automotive business management
- Level 3 Chrysler Training
- Dealer level Ford Training