

Muhammad Ahmed

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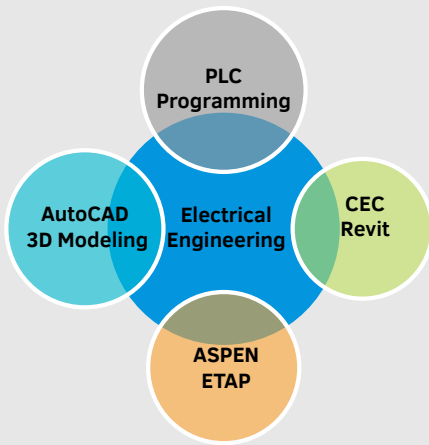
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Technical Skills

Overview



Programming

0 LOC —————> 5000 LOC

Java • Python

SQL • LaTeX

C • C++ • R

Education

Electrical Engineering Technology

Northern Alberta Institute
of Technology - Edmonton, AB
2017 - 2019 |

Steve Peto Memorial Award (\$1200)

Electrical Engineering

National University of Sciences
and Technology - Islamabad, Pakistan
2014 - 2016 |

EXPERIENCE

Dec 2016 -
Present

Customer Service Manager

Weinlos Food Plus

- Managing large volume store, with sales averaging \$42,000 a week
- Worked with Active Directory to build user network profiles, reset passwords, unlock accounts, etc.
- Resolved problems within Microsoft office (outlook, excel, etc.).
- Performed set-up, break-down, and transport of company electronic equipment on an as-needed basis.
- Conducting appraisals, one-to-ones, training and mentoring.

Key Achievement: Negotiated with vendors to reduce inventory expenses by over 20%

Sep 2018 -
Dec 2018

Financial Services Representative

TD Canada Trust

- Met with clients to understand their priorities, advised them on solutions, and provided a forward-looking financial plan.
- Gained proficient in data mining methods, extracting relevant information for reports and presentations.
- Interfaced with Trading, Sales, Legal, Technology, and Finance teams across the firm ensuring accuracy and completeness of trade execution.

Key Achievement: Reduced the business expenses more than more than \$20,000 in the course of two years.

Apr 2018 -
Aug 2018

Automation Technician

Cybertech Automation

- Assisted in developing specialized fixtures, test equipment and procedures for failure analysis.
- Diagnosed, repaired, maintained, and configured various types of computer automated equipment.
- Worked closely with Automation Engineers to troubleshoot and improve processes.

Sep 2017 -
Apr 2018

Sales Associate

Best Buy

- Delivered a high level of customer service and addressing customer concerns through active communication.
- Trained junior associates on sales techniques.
- Developed sales and promotions in-store strategies.

Key Achievement: Achieved 15% over monthly sales budget.

Sep 2014 -
Aug 2016

Sergeant E.M.E.

Pakistan Military Academy

- Trained and mentored 150 cadets, making sure everyone is in time and their problems are solved accordingly.
- Reviewed drawings for conformity, accuracy in coordination with other disciplines.
- Assisted with the creation of CAD standards and Electrical Engineering handbook for in-house use.

VOLUNTEER EXPERIENCE

World Wide Fund for Nature: Lead a team to clean up natural reserves and plant trees for conservation of wildlife and environment

Grey Nuns Convent Hospital: Assisted nurses and doctors in daily paper work and patient care.

HOBBIES AND INTERESTS

- Travelling curiosity and an understanding of different cultures.
- Participating in extreme sports such as skydiving.