



Cesar Ballano Armario

IT Business Analyst / QC/QM Manager / College Teacher

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Adress : Lilanut 14,Ekkamai 63,Sukumvhit Bangkok, Thailand

Experience	19 years
Current	College Teacher/ IT Business Analyst / Quality Management System (QMS) Manager
	Samutsakhon Technical College
	Mahachai Road, Samutsakhon , Thailand
Education	AQUINAS UNIVERSITY of LEGASPI
	Bachelor's, Computer/ Telecom Engineering (1997)
Nationality	Philippines
PR	Philippines

Experience

May 2017 – Present

Computer /English (Conversation)Teacher
Samutsakhon Technical College
Mahachai Road Samutsakhon , Thailand

Responsibilities :

- Teach Computer Subject (MEP Program) :
-MS Office 2001/2013, Multimedia Presentation Adobe Flash(Animation), HTML, Computer Networking , Video Editing Production, Adobe Premiere Pro
- Teach Specialized English Conversation to College Students
- Create and Prepare Weekly Lesson Plan to the students.
- Helping College students to improve their speaking, listening and reading skills in English Language.
- Create Monthly Grading System for College Students.
- Monitoring of Attendance and Students Progress of the students.
- Prepare Weekly Report to MEP / EP English Department.

Feb 2017 – May 2017

IT Business Analyst

Network Manager Automating IT
4/F Eight One Eight Building, 818A Arnaiz Ave.
San Lorenzo Village Makati City, Philippines

Responsibilities :

- Take and facilitates solution development by being interface between the customer and the internal project teams.
- Develop functional designs and solution by understanding and validating the business requirements documented by the customers.
- Ensures that software testing completely covers all aspects of customer requirements in order to maximize the benefit of business investment.
- Developed and create process manual using ITIL 2011 reference covering ITIL process.
- Coordinate to the customer regarding customer requirements and needs on their process.

**May 2014 – Feb 2017
(3 years 9 months)**

QC/QM Manager

Standard Plastics Corporation | National Capital Reg,
Jojo St. Baesa Quezon City, Philippines

Responsibilities :

- Take the lead role in managing QC / QM Department.
- Responsible for process improvement (KPI) performance in Plastic Extrusion , Injection & Vacuum Forming process.
- Work closely with the Marketing & R & D group for product qualification , product quality. and customer complaint.
- Focal person for Customer claims and quality verification.
- Engage , equip in QC Tools, Statistical Process Control , Minitab , GR&R & 8D Discipline.
- Prepares quality documentation and reports.
- Analyzing data for process and system improvement.
- Develop product quality standard.
- Manage QC/QM audit team for ISO preparation.
- Directly reporting to President/ General Manager
- Trained Lead Auditor for ISO 9001:2008 , TS16949 , MD1348

Quality Management :

- Plans and performed the audit and makes effective use of resources during the audit,
- Represents the audit team in communication with the auditee. Sends Audit Plan to all Heads /Manager/ Management,
- Organize and Appoints the Team Leader of the Audit Team, Provides direction and guidance to auditors-in-training,
- Prevents and resolves conflicts issues during the audit,
- Prepares, completes and releases the audit report inclusive of improvement recommendations,
- Endorses closed IMSA records to DCC. Improves the performance of Team Leaders. Lead QMS , EHS Group

Sept 2014 – April 2014
(6 months)

QMS QA Asst. Manager
IONICS-EMS.INC | Calabarzon & Mimaropa, Philippines

- June 2009–Mar 2012
(2 years 9 months)
- Quality Management System Head,
 - Plans the audit and makes effective use of resources during the audit,
 - Represents the audit team in communication with the Auditee,
 - Sends Audit Plan to the Business Unit Head/Manager/Head,
 - Organizes and directs audit team members, Appoints the Team Leader of the Audit Team, Provides direction and guidance to auditors-in-training, Prevents and resolves conflicts issues during the audit.
 - Prepares, completes and releases the audit report inclusive of improvement recommendations,
 - Endorses closed IMSA records to DCC. Improves the performance of Team Leaders. Lead QMS , EHS Group.

COLLEGE TEACHER/ INSTRUCTOR
Computer Communication Development Institute (CCDI)
Old Albay , Legaspi City, Philippines

- College Teacher/ Instructor**
- Teach & Prepared teaching training materials and Lesson Plan.
 - Prepared Grading System in :
 - College Algebra
 - College Physics
 - Computer Fundamentals
 - Digital Design
 - Computer Networking
 - IT Quality Process & Management
 - System Analysis and Design
 - Multimedia Presentation (MS Office /Adobe Flash)

Jun 2006 - Dec 2008
(2 years 6 months)

QC/QM Manager
WYNTRON INC./ DANAM Phils. Inc. | Calabarzon & Mimaropa,
Phase 3 ,EPZA Rosario Cavite,Philippines

- Responsibilities:**
- Overall Head of Quality Assurance and Quality Management System for SIEMENS Operation,
 - Supervised IQC Supervisor, Quality Engineer and OQA/IQC Inspector. Key Person in Customer Audit and Customer Issues Interface.
- General Function :**
- Directly reporting to the President with regards to overall supervision of Quality Inspection and Quality Management System. Activities includes Planning, Scheduling and Deploying of Inspector to its respective Assignment.
 - Act as the focal person for all related inspection activities and technical matters between the customer and assigned inspector.
 - Responsible for Supervising and Coordinating day to day activities related to to inspections, scheduling, Quality Assurance and Quality Control.

	- Responsible for planning, scheduling and provides work direction required. - Assures the efficiency, adequacy and conformance to overall objectives of all phases of Quality Management System. - Quality controls, plan and initiate all possible factors that could hasten up the execution of inspection. - Conducts checking and validating inspection reports results, quality processes thru the use of Industries known QC tools - Responsible in analyzing of engineering practices and economic principles, U.S. and , Standards and Specifications. - Develops industry best Practice for continuous improvement Throughout the interfacing Departments.
Jun 2006 – Feb 2007	Sr. Production / Engineering Supervisor WYNTRON INC/ DANAM Phils. Inc. Calabarzon & Mimaropa, Philippines Responsibilities: - Supervise and improve operational function of AFCI Production and engineering department. ,Analyze and validates report and gives permanent Corrective Action. - Provides accomplishment reports (KPI) and action plans. - People management ,major decision making and gives Direction and morale to the group. - Well rounded in the overall AFCI and Engineering function.
Jun 1998 - May 2006 (7 years 11 months)	Product Support Group (PSG –QA Reliability) ASTEC POWER PHILS / Emerson Network Power Calabarzon & Mimaropa, Corner Road J EPZA Rosario Cavite, Philippines Conducts Failure Analysis, Electrical & Mechanical testing of new products.Performed environmental test of new products for qualification.Analyze Product Customer Complaint return. Set up bench test equipment & fabrication of jig used for compliance testing .Assist customer on evaluation, retest and other comparison testing.Mandates subordinates to make report of the daily activities performed and other unusual occurrence during the tour of duty.
Education	
2011	Computer Communication Development Institute (CCDI) Legaspi City - Albay Bachelor of Science in Information Technology Philippines Major Technology CGPA 90.0/100
1997	AQUINAS UNIVERSITY of LEGASPI Bachelor's/College Degree in Engineering (Computer/Telecommunications) Philippines Major : BS Computer Engineering

Skills

Advanced

ITIL 2011 ,ISO 9001:2008 ,ISO /TS 16949 ,ISO 13485,ISO 14001, QMS/ Lead Auditor, 7 QC Tools, Statistical Process Control, Minitab, GR&R,HALT/HASS. Managerial& Supervisory Skills , Project Management, HPVee, LAN, Computer Networking ,Integra , HTML, Adobe Premiere Pro, Adobe Flash, MS Office 2001/2013 Training And Development, 1st ,2nd Party Auditing. Teaching

Additional Info

Expected Salary	
Preferred Work Location	Anywhere in the World

About Me

Gender	Male
Address	305/4 Lilanut 19,Ekkamai 63,Sukkomvit , Bangkok, Thailand