

Mohammed Dalowar Hossen Bhiyan

Toronto, ON

☎ 437-876-3443 | ✉ info.mddalowar@gmail.com

Professional Summary

Experienced seasoned housekeeper with more than 21 years of experience overseeing cleaning projects and upholding strict safety and hygienic regulations. competent in managing teams, running commercial cleaning equipment, and making sure safety and health regulations are followed. CPR-C and Emergency First Aid certifications, along with extra security protocol training.

Professional Skills and Highlights

- Skilled in cleaning and sanitation procedures, including the operation of commercial-grade equipment.
 - Proficient in sweeping, mopping, vacuuming, sanitizing surfaces, and performing deep cleaning tasks.
 - Experienced in waste management, snow removal, and maintaining a hygienic environment.
 - Proven ability to train and supervise cleaning teams, ensuring efficient operations in high-traffic areas.
 - Strong physical stamina, capable of handling demanding tasks such as heavy lifting and prolonged standing.
 - Expertise in managing cleaning schedules, inventory systems, and maintaining compliance with health and safety standards.
 - Excellent communication and collaboration skills, fostering team efficiency and ensuring customer satisfaction.
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Professional Experience

Cleaner (Housekeeping)

Christie Ossington Neighbourhood Centre, Toronto, ON

November 2024 – Present

- Perform daily cleaning tasks, including vacuuming, mopping, and dusting public and office areas.
- Ensure proper sanitation of washrooms and replenish soap and paper supplies as needed.
- Maintain high standards of cleanliness in compliance with organizational policies.

Cleaner (Housekeeping)

Food Bank Christ Church, Scarborough, ON

August 2024 – September 2024

- Cleaned and sanitized kitchen areas and common spaces.
- Disposed of daily waste and managed recycling protocols.
- Assisted in organizing and maintaining stock areas for food supplies.

Cleaner (Housekeeping)

World Action Foundation, Scarborough, ON

June 2024 – August 2024

- Managed routine cleaning tasks to ensure a safe and sanitary environment.
- Operated commercial cleaning equipment for deep cleaning.

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Manager (Housekeeping)

Ibn Sina Medical College Hospital, Dhaka, Bangladesh

January 2003 – February 2024

- Supervised and trained housekeeping staff, ensuring cleanliness across hospital facilities.
- Developed and implemented cleaning schedules and quality assurance protocols.
- Monitored inventory levels and ensured timely restocking of cleaning supplies.

Cleaner (Housekeeping)

Indian Biryani House, Toronto, ON

April 2004 – October 2024

- Performed deep cleaning of dining and kitchen areas.
 - Ensured a hygienic environment in compliance with food safety regulations.
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Education

MBA – Master of Business Administration

Bangladesh University, Dhaka, Bangladesh (2020)

Diploma in Housekeeping

Bangladesh Hotel Management Institute, Dhaka, Bangladesh

Diploma in Supply Chain Management

Tony Khan Institute, Dhaka, Bangladesh

Certifications

- Emergency First Aid with CPR-C (WSIB Ontario Standards, Canada)
- Security Guard Training (Paragon Security, Canada)