



CONTACT

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SUMMARY

I am a conscientious person who works hard and pays attention to detail. I'm flexible, quick to pick up new skills and eager to learn from others. I also have lots of ideas and enthusiasm. I'm keen to work for a company with a great reputation and high profile company that giving me chances to work and learn. Friendly Pet and Pet Food Shop Manager with solid background in pet retail and management. Focused and attentive in managing daily operations. Develops long-term relationships with clients. Hard-working professional with excellent leadership and planning skills. Confident in training and managing teams. Uses foresight and initiative to drive success of pet shop.

SKILLS

- Communication
- Services
- Animal health advice
- Tick removal advice
- Pet food sales
- Animal feed preparation
- Animal husbandry
- Animal grooming
- Pet accessory sales

LANGUAGES

English: : A1
 Beginner
Malay: : B1
 Intermediate

Numan Latifullah



EXPERIENCE

Pet Shop Assistant GK petshop - Nilai negeri sembilan, Malaysia
12/2022 - 05/2023

- Greeted customers and pets with warmth and enthusiasm, providing positive store experiences for increased loyalty.
- Provided tick removal advice, demonstrating safe use of removal tools and ongoing care guidance.
- Offered customers advice on appropriate animal food and treats, helping to select healthy choices to meet pets' needs.
- Imparted animal grooming advice, advising on shampoo products, detangling treatments and various brushes to meet bespoke pet needs.
- Advised customers on correct flea treatment depending on animal type, size and age, providing accurate dosage guidance.
- Unpacked and distributed deliveries efficiently, keeping shop floor environments well-stocked to provide customer appeal.
- Displayed promotional items at till points, upselling to customers to increase average transaction value.

Pet Shop Assistant Pet twenty-one nilai - Negeri sembilan, Malaysia
01/2021 - 12/2022

- Serve customer.
- Arrangement of stock monthly and daily
- Clean and check stock daily
- Learning diet and nutrition that given by company.
- Take care of pets
- Greeted customers and pets with warmth and enthusiasm, providing positive store experiences for increased loyalty.
- Provided tick removal advice, demonstrating safe use of removal tools and ongoing care guidance.
- Recruited and trained motivated shop assistants to boost productivity.
- Established alternative processes to improve efficiencies and drive performance.

F&B Assistant North village restaurant - Kuala lumpur, Malaysia
12/2018 - 11/2020

- Thrived in fast-paced environment with energy and enthusiasm.
- Being professional during taking order from customer .
- Make sure customer order received and good services.



EDUCATION

A-Levels: Sains social
Saidu sharif, swat - Bagra, buner pakistan, 12/2023 - 12/2023



HOBBY AND INTERESTS

- Watching news
- Reading
- Play with pets