



+⁺ Add On Services

Bookkeeping is just the beginning. If your community would like additional communication tools, 24/7 maintenance call handling or credit reporting we can help.

24/7 EMERGENCY CALL ANSWERING

- Take calls, relay to appropriate vendor and text to notify a board maintenance representative

1-29 Units	\$19/mo
30 – 69	\$29
70-99	\$39
100+ Units	45/mo + \$3/min (answered as your community's name)



CREDIT AGENCY REPORTING

Credit reporting reduces Condo/HOA 3 delinquent account balances by 35% & 21% reduction of number of delinquent accounts reported



- No charge to the association
- Free for owners that pay on time – benefit by dues payments count towards improving their credit score
- Strictly follows Fair Credit Reporting Act

\$25 per delinquent month billed to delinquent owner
Can stop the fee once an owner sets up a payment plan

PAYROLL PROCESSING

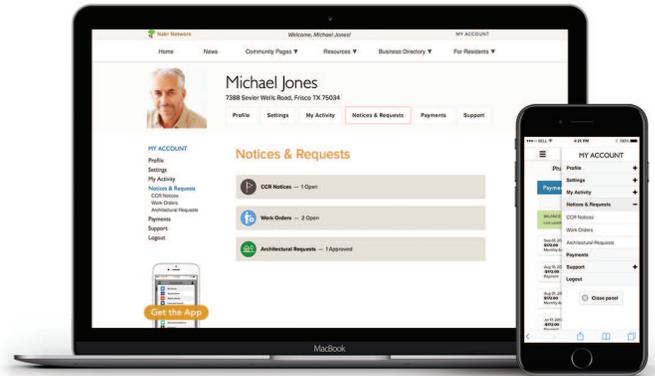
Does your community have employees and need payroll services? We have partnered with ADP the industry leader to provide quality service.



- Payroll processing
- Tax administration
- Benefits if needed

COMMUNITY FINANCIALS WEBSITE AND APP

- Don't have a website or want a better website? Want great communication tools?
- Add a community website and mobile app
Allows all functionality of Caliber Web Portal plus:
- Awesome communication – boards post messages to community website, send text messages and notices to a mobile app to residents, allows ability to segregate communications to residents in a certain building or area of the community



**Integrates with both Caliber and TOPS Software*

\$75/ month for associations up to 700 units
\$10/ month extra for each additional 100 units

MANAGEMENT SOFTWARE ADDITIONAL FUNCTIONALITY TRAINING

Want to use TOPS or Caliber software as a board member to track violations, work orders and architectural review items? We can help by providing a software login and in-depth training

\$99 – \$139 / hour



COMMUNITY MANAGER CONSULTING

Do you want an expert to help with management questions? One of our credentialed managers is a phone call away.

\$99 / hour



VENDOR VETTING

Vendor Vetting, Insurance Coverage Review and Certificate Compliance (Board risk management - 90% of certificates are incomplete or inaccurate, 40% of vendors with insurance don't have proper coverage)

Fee paid by vendor

Call to learn more: 833-CONDO-HOA

MEMBERS OF CAI

